

	<b>QUALITY POLICY</b>		Doc. No. POL-BDR-QUA-001
			Rev. 00      Date 19/03/2022
	Page 1 of 2		

## BDR POLICY

# QUALITY POLICY

**POL-BDR-QUA-001**

Prepared	Checked	Approved
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	<b>QUALITY POLICY</b>	Doc. No. POL-BDR-QUA-001	
		Rev. 00	Date 19/03/2022
		Page 2 of 2	

## QUALITY POLICY

BDR has adopted a Quality Management System in accordance with ISO standard 9001:2015 as a tool for company management. Quality Management System shall be implemented, reviewed and continuously improved in order to prevent and/or eliminate possible deficiencies

The BDR Quality Policy is based on the following principles:

- Commitment to achieving complete customer satisfaction by fully meeting quality, time and cost requirements for our services and by collecting and analyzing customer feedback;
- Creating a safe and clean work environment in the oil and gas field.
- Commitment to a mutually beneficial relationship between BDR and its external providers in order to enhance the ability of both to create value and meet customer expectations.
- Commitment to implementing a Risk and Opportunity Knowledge Management System.

In order to pursue continuous improvement and ensure the decision-making process is based on the analysis of data and information, the following are recognized as essential to this Quality Policy:

- Definition of company process objectives and monitoring indicators, which must be measurable, quantified as specific targets (defined in relation to established time horizons), communicated to all personnel involved and periodically monitored;
- Internal and external customer satisfaction monitoring.
- Process quality objectives and monitoring indicators and the analysis of customer satisfaction all constitute input for the annual company management review meeting and enable the identification of actions to be taken and areas for improvement.
- All personnel are expected to actively contribute towards the implementation and efficiency of the Quality Management System in accordance with their respective remits.

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Ibrahim Masoud Ibrahim  
General Manager

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